

The Benefits

- The solution, which addressed the first tier of the multi-tier QA strategy implemented by the Client, made the phase managed by Tim Tech Consults the most effective QA stage, detecting the majority of the defects in the early stages of the product life cycle, thus improving the end product.
- A high defect discovery rate in the early stages of the lifecycle makes a tremendous impact in the cost of product support for this Client. The earlier the defects are discovered, the bigger the cost savings.
- Since the solution was implemented, the Client has not reported severe defects released into the final phase, nor to the market versions of its products.
- Ability to replicate the Client's lab in Mexico (Tim Tech Consults's Monterrey Global Delivery Center), which significantly reduced the customer's indirect costs.
- Overall impact of the testing framework translates into faster time-to-market, a better product, at a lower cost.
- Overall management and outsourcing program has matured faster due to the nature of the Near Shore® model's interactivity and flexibility.
- Overall customer experience improved for the Client due to high interaction with Tim Tech Consults.
- Adoption of automation culture across the organization.
- Successfully automated regression tests, which allowed the Client to use its own experts in higher value functions.

The Voice of the Customer



.... (Tim Tech Consults's specialists) have worked very effectively as part of the team completing a set of complex tests allowing our Company to meet a very aggressive feature delivery schedule to QA.

Due to their efforts, we achieved this milestone which allows the Company engineering to target a Q3 release date for a product that will generate significant revenue for The Firm.

About Tim Tech Consults

Founded in 2010, Tim Tech Consults is an African leading provider of process-driven IT solutions with 10 years of Expertise in 3 Offices in East Africa with 15 Global Delivery Centers on the Global, Tim Tech Consults helps improve time-to-business-solution, lower costs of existing applications, deliver better engineered and tested applications, and produce predictable outcomes for top-tier corporations in over 5 countries. Through on-site, on-shore and its trademarked Global Nearshore service delivery models, Tim Tech Consults teams with CIOs to constantly increase the business value of IT. Tim Tech Consults is the creator and a leader of the nearshore industry.