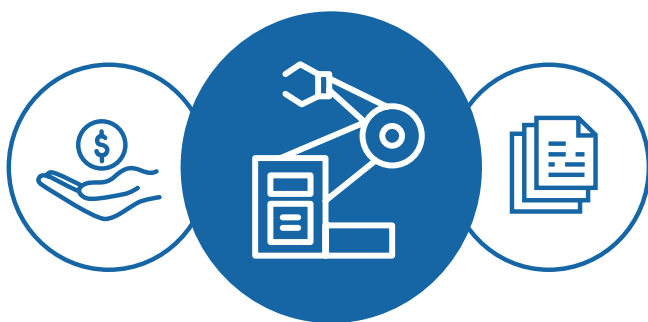


# BUSINESS PROCESS AS A SERVICE



Shared Services Centers (SSC) today are aggressively adopting Robotic Process Automation (RPA) across front-, mid- and back-office processes to:

- Drive Cost Savings
- Increase Productivity
- Enhance Operational Efficiency
- Improve Consistency

## BENEFITS

In a 300 FTE operations, Tim Tech Consults can help save up to \$3M USD/year with our solution



### 1. Increased Quality

- Human **errors eliminated**
- Improved compliance/auditability
- Higher staff satisfaction



### 2. Productivity Boost

- Average handling times **reduced by 40%**
- Monitoring around the clock **24/7**



### 3. Cost Savings

- Up to **80% reduction** in processing costs
- Average payback within **4 months**



### 4. Faster Implementation

- New processes implemented in **4-12 weeks**
- Re-usable process elements

## BUSINESS PROCESS AUTOMATION FOCUS AREAS

Robotization of 30-70% of transactional processes can replace repetitive tasks that employees carry out **50-60x day**, such as...

### Horizontal BPA

#### Human Resources

- Payroll Processing
- Benefits Administration
- Pension Management
- 401k Administration
- Retirals Administration
- Group Insurance
- Employee Data Management

#### Finance & Accounting

- General Ledger Accounting
- Accounts Receivable
- Accounts Payable
- Reconciliation
- Fixed Asset Management
- Treasury Back Office
- Management & Statutory Reporting
- Tax Processing

### Vertical BPA

#### Financial Services

- Credit Card Processing
- Loan/Mortgage Processing
- Asset Management & Fund Administration
- Custodial Services
- Debt Collection
- Back Office Support
- Investment Analysis & Research

#### Insurance

- Application Processing
- Policy Management
- Claims Administration
- Claims Examining & Adjudication
- Premium/Commission Accounting
- Third Party Administration

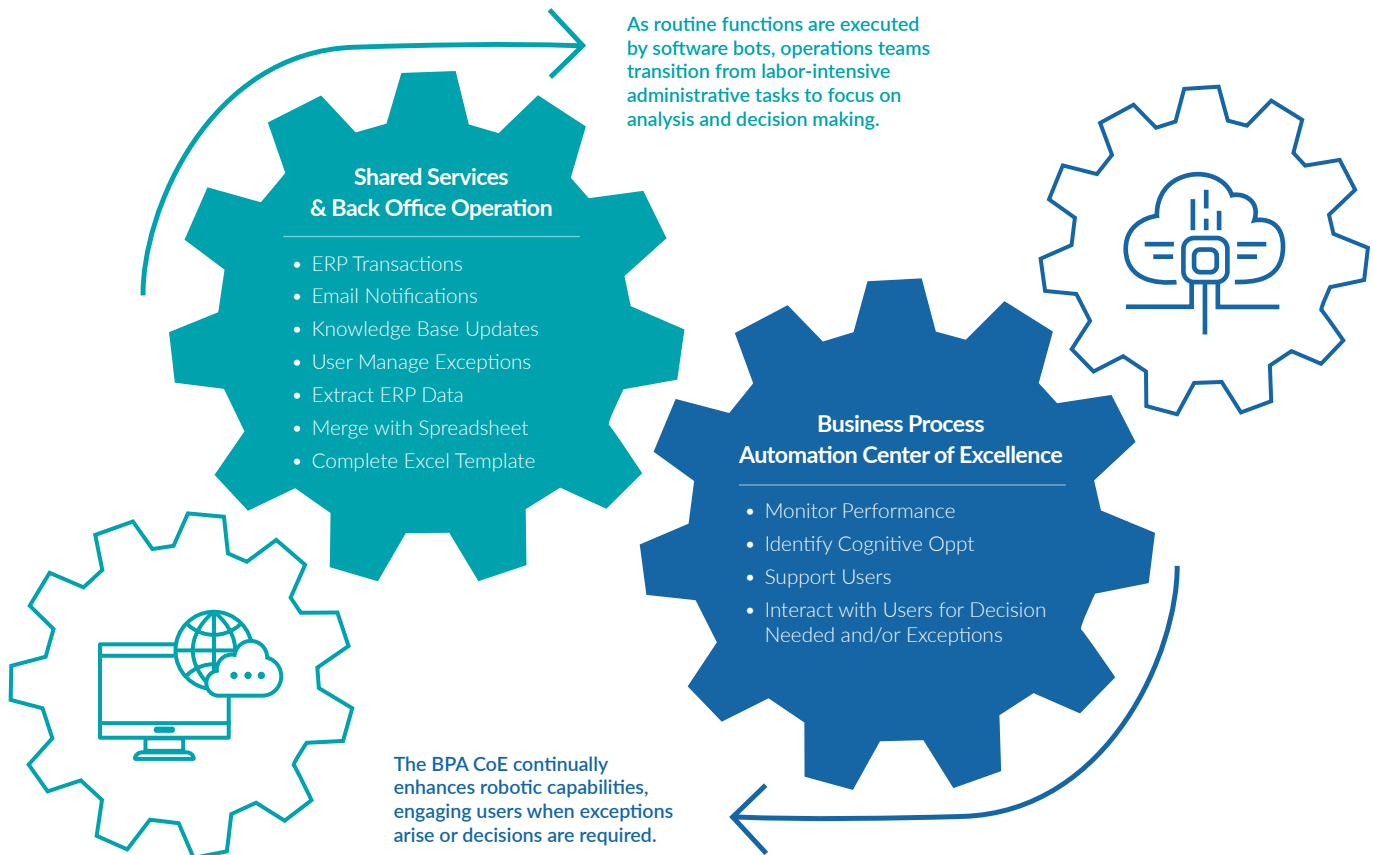
#### Healthcare

- Third Party Administration
- Claims Administration
- Claims Examining & Adjudication
- Benefits Administration
- Claims Re-pricing
- Medical Billing, Coding & Collection
- Revenue Cycle Management

## WHAT WE DO

Tim Tech Consults partners with Shared Services Organizations to effectively and efficiently manage business processes. By integrating Business Process Automation (BPA) capabilities and an intelligent computing platform, we enable continuous analysis and improvement.

Our managed services offering provides a comprehensive solution that combines process optimization, cognitive enhancement and digital governance.



A software Bot that costs as little as  
**\$10K to \$15K a year**  
to implement and support  
can perform the routine work of  
**five to 10 humans**

## ABOUT TIM TECH CONSULTS

Founded in 2010, Tim Tech Consults is an African leading provider of process-driven IT solutions with 10 years of Expertise in 3 Offices in East Africa with 15 Global Delivery Centers on the Global. Tim Tech Consults helps improve time-to-business-solution, lower costs of existing applications, deliver better engineered and tested applications, and produce predictable outcomes for top-tier corporations in over 5 countries. Through on-site, on-shore and its trademarked Global Nearshore service delivery models, Tim Tech Consults teams with CIOs to constantly increase the business value of IT. Tim Tech Consults is the creator and a leader of the nearshore industry.

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